

# Do You Know How to Turn the Water Off in Case of an Emergency?

There is no way to turn the water off to any one unit. The way the buildings are designed, if you need to shut the water off due to an emergency leak or because a licensed plumber is going to make repairs in your unit, you will be doing so to the units directly above and/or below you (the stack of units) as well. For example, if you live in unit # 203, when you shut the water off, units #103 and # 303 will also be without water.

There is a red thin handle located just outside the patio of the first floor unit of your stack. When that handle is in the vertical position, it means that water is flowing. If you turn the handle to either side to a horizontal position, you have shut the water off for the stack of units.

No one is to touch that handle unless you are a licensed plumber OR it is an emergency like in the case of an active leak where water is dripping (or flushing) into your unit and it needs to be stopped immediately.

In non-emergency cases, you need to let your affected neighbors know ideally at least 24 hrs. in advance. They need to know when and how long they will be without water. The disruption should be after the morning rush when people are taking showers, etc. getting ready to go to work/school and for the shortest period of time possible.

